

**Severn Wye**  
**Tackling Fuel Poverty Seminar**  
**13<sup>th</sup> June 2017**



**Cheltenham Borough Homes (CBH)** is an Arm's Length Management Organisation (ALMO) responsible for managing Cheltenham Borough Council's housing stock. It is committed to providing an excellent service to its customers and stakeholders; this includes ensuring the best use of resources to actively manage the property assets for which it is responsible.

The managed stock comprises approximately 4,500 houses, flats, bungalows & maisonettes, together with approximately 500 flats in Leasehold ownership, located within the Borough of Cheltenham. In addition CBH has approximately 100 properties in its own ownership.



CBH has in place an Environmental Sustainability Strategy in which one of the key themes is to improve energy efficiency of the stock that we manage as rising energy bills have a disproportionately negative impact on those households which already struggle to be able to heat their homes. Actions that improve the energy efficiency of these homes and hence tenants' ability to heat them can have a significant impact on those in fuel poverty.

CBH is continually aiming to improve the energy performance of the stock. This is the main and most critical strand of our approach in that improvement in energy performance translates to real monetary savings for tenants. It will also reduce the 'carbon footprint' of the stock and, in improving the fabric of the properties, CBH maintains the assets. The aim is to achieve this by developing both energy efficiency measures and by considering alternatives such as renewable energy systems for existing properties to improve their energy performance.

