



Activity based work focusing on digitization

Örnsköldsvik municipality's three city halls became two with a smaller number of fixed workplaces.

Issues Faced

The municipality of Örnsköldsvik in northern Sweden, with a population of 55 000, had three different city halls within the city of Örnsköldsvik. This was not the ideal situation for neither citizens or officials.

The need for openness and accessibility is a keystone in Swedish governing. With introducing the concept for activity based workplaces, Örnsköldsvik was able to create a city hall setting the standard for openness and flexibility, yet keeping technology and security measures in mind.

In the process of moving staff to another city hall they also had the opportunity to get training in the new ICT tools to be used in the new activity based work method.

Key Objectives

- To have the smallest amount of fixed workplaces possible.
- Use personal mobile tools where possible.
- Wireless connectivity throughout the whole office.
- Workspaces with wired network, just in case it is needed.
- Wired network for conference equipment.
- To have secure central printing in the office.
- Computerbased telephony software and VPN.
- Booking boards for rooms, attached to Outlook programme.
- Make city hall accessible for citizens.

Main results

The benefits of activity based work in Örnsköldsvik is:

- Faster meetings.
- Less phonecalls.
- Update to modern technology.
- Flexible working methods (Skype business for example).
- Reduced office costs.
- More efficient use of space in the office.

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