



Mobility in home care is the key for Örnsköldsvik municipality

The introduction of keyless systems in the home care area enables staff to make the home visits more safe. Furthermore, the reduced travel time and increased knowledge about the need for care also results in a significant improvement in care time.

Issues Faced

The municipality of Örnsköldsvik in northern Sweden, with a population of 55 000, has home care takers that live in rural areas. The staff often have to travel long distances in order to give the care takers their much needed help. The mobile keyless entry system in the care takers homes was introduced, with many benefits.

The prior use of regular keys had the risk of keys being lost and fall into wrong hands. Care takers also had to leave three keys to the staff. With the mobile keyless system you will also be able to collect important statistics about the visits and the care takers as data is saved in the overall business system.

The minimization of key management enables the home care staff's travel time to be reduced in favor of pure and clean care time.

Key Objectives

- With a digital key in the mobile phone and the receiving locking device on the inside of the door the staff will not have to manage care takers keys. The aim is to create a safer working environment for users and also to increase quality as you can see when, how long and who has been with the user.
- If the care taker sends an alarm for help via their security alarms home care staff can arrive at the care taker much faster because they do not have to go and collect the keys first. This also allows for a large part of the personnel travel time to be reduced and converted to care time.

Main results

Through these mobile systems you are able to monitor and review statistics collected in the overall operations system for health care. Thereby, the operational procedures can be improved continuously.

A clear benefit is that through reduced travel time, the staff can increase the care time in the homes.

In Sweden, keyless home services are now available in more than 100 municipalities. This progress continues as more and more municipalities in the country recognizes the benefits of these systems.

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