



Design the new regional platform

The e-administration services platform, named e-Bourgogne, created in 2010 offers managed and dematerialized services to territories, municipalities and citizens. Implementation of a collaborative and open demarch, to draw possible development.

Issues focused

E-administration services platform : e-Bourgogne, created in 2010 will extend to the new Region Bourgogne Franche-Comté and offers innovative services in line with the politicians, territories and population needs.

A collaborative and participative approach, combining open innovation and design of services started in 2016.

To make e-services used by the most of people, users, politicians, technicians and the population have to be involved since the e.services design process.

Key objectives

Co-designing accessible, ergonomic and acceptable e-services by elected representatives, technicians and the population.

Establish a synergy between organizations to make them use these new services.

Open innovation process will be the key of the success, that is to reach to extend the initiative and to make it sustainable.

New participative methods will foster innovation and speed up the new services designing process.

Main results

Innovative services in line with the politicians, territories and population needs.

Easier local entities management, offering services to bring citizens closer to administration.

Social return on investment indicators will be set up to monitor the success and the efficiency of the process.

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