

To take a «ten-year old» in to the future

# hoppid.no



# 10 years of history need development







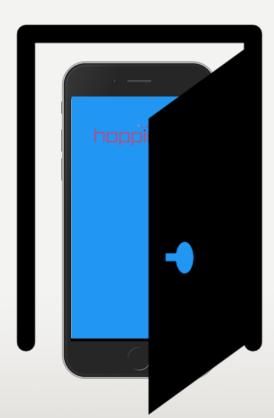




#### Problems identified to solve

- **Different quality:** Feedback shows that our first line service system offers different quality in the guidance towards the establisher.
- **Different methods used when working with the establisher:** That means that it is important to live in the «correct» region or municipality to get the help you need.
- **Limited resources:** this applies to the guidance system. They need to work more efficient to provide help towards those who need it. Smarter solutions are a key feature.
- The gap: since we started our service system towards the establishers, the world has changed. The world is smaller, due to the digitalization. The new generations are born global. We have a gap in our system, meeting this need.
- The ecosystem for the establisher has changed. We need to change as well, again, to fill the gap.

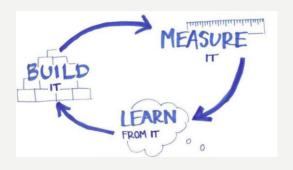




### Solving the problems with digital sollutions

- We need make the services more available
- We aim to digitalize our service with a project «The road to establishing your own business»
- We want to create a digital door into the «one stop shop»
- We want to offer customized services
- Registrer online get the help you need
- Digital solutions combined with the service we have today
- We start with workshops next week
- Will develop a model for testing after this summer
- We will bring our experience to our second studytrip to Great Britain
- And we will use the experience of you all to develop a even better service



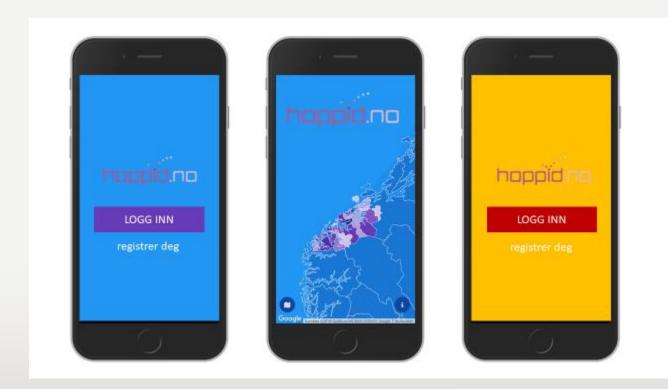


#### How do we do this?

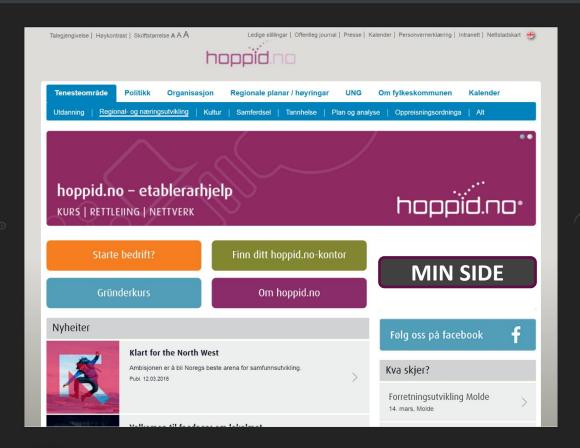
- By creating an APP or/and web solution
- LogIN system which secure the data for the individual
- Make it possible to collaborate outside the municipality boarders
- Access to experts in the ecosystem (marine, maritime, industrial and so on)
- Video meeting
- Accessable Chat-function
- More easy access to financial possibilities and grants
- Digital guidance to start your business
- Digital training incl Massive Open Online Courses (MOOC)
- Digital tools incorperated in the sollution
- Registration and payment sollutions to events and training events
- Making things more effective for the entrepreneur and the adivisory system
- We will use Design Thinking and the LEAN method to do this



## A little taste of what to come

















### **Project Manager for this project**

Malene Aaram Vike in collaboration with a SME business in Bergen

http://leanbusinessplatform.com/

This will be developed alongside the OSS Project – which will be an important contributor

You will get access to our experience

