



## **Action Plan of the ERUDITE Project: Enhancing Rural and Urban Digital Innovation Territories**

# ***Digital Innovation Hubs in County Donegal***

Partner 4 - ERNACT



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## 1 Executive Summary

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This action plan is the result of the process started by ERNACT within the ERUDITE project in coordination with the Donegal Digital Action plan working group as the main responsible of the policy instrument addressed in the project.

As part of this process and after a revision of previous relevant “digital” work carried out in County Donegal, it was agreed within the Donegal Digital Action plan working group that to focus the work in the Digital Innovation Hubs action included in the Donegal Digital Action Plan.

This action plan aims to equip the Inishowen Peninsula in County Donegal with the innovation capacity to create more jobs and new tech enterprises.

Specific objectives are to:

1. Integrate the enterprise sectors in Inishowen into the region’s wider innovation ecosystem.
2. Increase the uptake of innovation and entrepreneurship services in enterprises
3. Stimulate the private sector to increase the supply of suitable tech property solutions

This will be done by delivering a 3-year enterprise capacity building programme, based on cross-fertilising the peninsula’s location factors, high tech skillsets, applied research potential in traditional sectors focused around a new Inishowen Digital Innovation Hub.

The main outputs will be: (a) an operational digital innovation hub; (b) a functioning innovation ecosystem; (c) a working partnership model effectively delivering innovation services to enterprises; (d) a small cluster of digital companies; (e) a living lab demonstrating applications of digital technology to enterprises.

## 2 General information

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- Project: ERUDITE
- Partner organisation: ERNACT
- Other partner organisations involved (if relevant): .....
- Country: Ireland
- NUTS2 region: IE01
- Contact person: Jose Manuel San Emeterio
  - Email: jsanemeterio@ernact.eu
  - Phone number: +353 74 916 8212

## 3 Policy context

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The Action Plan aims to impact:

- Investment for Growth and Jobs programme
- European Territorial Cooperation programme
- Other regional development policy instrument

Name of the policy instrument addressed: **Local Economic and Community Plan for County Donegal (Donegal Digital Action Plan)**

## 4 Action/service: Digital Innovation Hubs in County Donegal

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### 4.1 Background

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The selection of this action is the result of the process started by ERNACT within the ERUDITE project in coordination with the Donegal Digital Action plan working group as the main responsible of the policy instrument addressed in the project.

As part of this process, a revision of previous relevant “digital” work carried out in County Donegal, including a survey conducted among relevant stakeholders served to identify the main areas to be improved which included:

- The **low levels of research activity and adoption of emerging innovation approaches** needed to be addressed in the medium term.
- The **need to facilitate the presence of highly visible innovation hubs** in other towns that in addition to working space would **provide facilities and resources for digital training, remote campus, smart working, community capacity building, citizen living lab/open innovation initiatives**.

Once identified the challenges and needs and after presenting the ERUDITE project and the SEROI+ methodology, it was agreed with the Donegal Digital Action plan working group that to focus the work in the Digital Innovation Hubs action included in the Donegal Digital Action Plan.

[Annex 1](#) includes a detailed description of the different activities and meetings involving the local stakeholders to define the services and expected impact to be included in this action plan.

[Annex 2](#): SEROI+ Action Plan Chart is a good document to show the background and why services have been selected.



## 4.2 Knowledge applied from ERUDITE

This action plan is making use of an invaluable knowledge and experiences that we have had access due to our participation in ERUDITE.

In particular, the following have been used when defining the action plan:

### 1. SEROI+ methodology developed in ERUDITE

This is a novel methodology developed in the ERUDITE project that brings together a Social, Economic and Environmental Return of Investment (SEROI) which seeks to measure the real impact of the actions developed not only from the economic angle but also considering other uncaptured values such as the social or environmental ones, along with an Open Innovation approach that is used for the engagement and involvement of all the relevant stakeholders in the process of defining the actions to be included in the plan.

#### ***How this contributes to the action plan?***

The SEROI+ methodology has been followed during the whole project. Its application has assisted us in the identification of the policy goals, the identification and work with the relevant stakeholders to review and agree in the actions and digital services to be included in the action plan. Finally the methodology is helping us in the definition of the outcomes and the associated indicators and values that will be used to measure the real impact that the action plan is having once implemented.

### 2. Maker Lab (Slovenia)

MakerLab is a dedicated space at the University of Ljubljana that provides access to all the tools and skills students need to bring their coding, crafting and other innovative skills to life. Supported by university mentors and encouraged by competitions and other incentives, MakerLab assumes both a passive and proactive role in supporting innovation of students. Mentors coordinate activities in innovative projects, organize knowledge transfer workshop and connect MAKERLAB to industry and other similar environments.

#### ***How this contributes to the action plan?***

This experience from Slovenia has inspired us when configuring the range of services or activities that can be carried out through the hubs within the Capacity Building Programme. More concretely, some of the actions included under the Living Labs Applied Research Demonstrator and the Digital Skills for all categories. The hub can become an ideal meeting point between the university students and researchers and the community, bringing closer their knowledge and where it can be applied for real life solutions.



### 3. Lormes Digital Hub (France)

A multi-functional, multi-stakeholder digital center, providing ICT training and education services and flexible business space with high level ICT infrastructure, managerial, technical and administrative support and with collaborative facilities allowing for individual and group interaction.

#### ***How this contributes to the action plan?***

The visit to the Digital Hub in Lormes serve as input from a two-fold perspective:

- 1.- How to reconvert existing facilities (and old slaughterhouse) and prepare them for the transition to the digital economy. The hubs planned in action plan in Donegal are being built on existing underused facilities.
- 2.- Which type of services and different stakeholders can be hosted in the hub under a multipurpose approach. Some of them have been taken into consideration when configuring the Capacity Building Programme.

### 4.3 Action/service description

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The aim of this action plan is to equip the Inishowen Peninsula in County Donegal with the innovation capacity to create more jobs and new tech enterprises.

Specific objectives are to:

1. Integrate the enterprise sectors in Inishowen into the region's wider innovation ecosystem.
2. Increase the uptake of innovation and entrepreneurship services in enterprises
3. Stimulate the private sector to increase the supply of suitable tech property solutions

This will be done by delivering a 3-year enterprise capacity building programme, based on cross-fertilising the peninsula's location factors, high tech skillsets, applied research potential in traditional sectors focused around a new Inishowen Digital Innovation Hub.

The concept of the Digital Innovation Hub combines physical and virtual dimensions oriented to provide and co-build digital services and promote digital activity among the community as a key factor for social and economic growth in the county.

The target groups include both businesses and the community in order to establish a collaborative ecosystem around the digital technology. Therefore, these centres should be designed in a way that allows to:

- Host digital businesses and boost web startups
- Provide a working space for remote workers
- Promote collaboration between companies and the community
- Provide the right digital skills to the identified target groups
- Facilitate the collaboration and participation of all the stakeholders in the co-production of digital services (Open Innovation)

The main outputs will be: (a) an operational digital innovation hub; (b) a functioning innovation ecosystem; (c) a working partnership model effectively delivering innovation services to enterprises; (d) a small cluster of digital companies; (e) a living lab demonstrating applications of digital technology to enterprises.

#### **Main stakeholders involved**

The executive members who will drive the project, and devote substantial amounts of their own resources, are:

1. Donegal County Council



Donegal County Council is the statutory local authority for County Donegal and has a track record of over 100 years in delivering large infrastructural projects in construction, roads, water and waste. This includes design, tendering and build. Within the past 10 years, relevant examples include the construction of The Base Enterprise Centre in Stranorlar and the Regional Cultural Centre in Letterkenny. All were delivered in partnership with other organisations. The Council employs a substantial team of architects, planners, legal experts, civil engineers, financial and enterprise staff, whose expertise will be brought to bear to successfully deliver and sustain this project.

The Council has overall responsibility for the delivery Local Enterprise Office (LEO) services in Donegal – providing enterprise services to locally-traded services companies. The Council also has a track record in establishing various innovation partnerships, e.g., ERNACT (with Derry City and Strabane District Council), with LYIT (with which it has signed an MoU), Donegal Digital with the statutory enterprise development agencies. At regional level, it aims to play a leading role in the Northern and West Regional Authority's (NWRA) Smart Region initiative and has established the Donegal Diaspora project, through which it has developed enterprise, job creation and educational links with the State of Massachusetts in the USA.

This range of resources, expertise and experience in similar projects and range of County and regional innovation contacts will be brought to bear in this project

## **2. LYIT and CoLab**

The Letterkenny Institute of Technology (LYIT) is Donegal's premier and only 3<sup>rd</sup> level institute. Significantly for this project, LYIT has an active policy and track record of pro-actively reaching out to the business community in County Donegal, particularly through its Development Department – the development department has built and successfully managed the CoLab innovation centre over 15 years in three separate phases. CoLab is now the largest innovation centre run by an Institute of Technology in Ireland and has over 200 residents spread across approximately 50 enterprises. LYIT/CoLab is a key executive partner in the project and has been key in assisting design of the project's workplan, design and estimation of demand for the Inishowen hub and will be a key provider of innovation, applied research, teaching and tourism expertise during project execution.

## **3. ERNACT**

ERNACT has a 25-year history in developing and delivering European-wide digital-innovation projects involving multiple partners. To-date, it has delivered 30 projects with a combined budget of approximately €60 million (average of €2 million per project). This has enabled it to develop substantial expertise, experience and systems for managing multi-partner projects, bidding for innovation funding at European level and domain knowledge in the areas of innovation and entrepreneurship. It is the project manager for Donegal Digital, the initiative out of which the need for the Inishowen Innovation Hub project was identified.

ERNACT's expertise will be particularly useful in providing an overall project management function for the project (staff have PRINCE 2 and PMP project management accreditation). The organisation is currently managing six live European digital technology innovation projects (including ERUDITE). The project will be monitored using ERNACT's collaborative online project and knowledge management

service, *Teamworker*, which it has successfully used to deliver more than 20 international innovation projects with comparable budgets and involving multiple partners.

It will also use its substantial European connections with other regions, their innovation centres, universities, research groups and knowledge of European innovation and enterprise funding programmes to develop new proposals that will assist the longer-term sustainability of the project.

#### **Planned Location and Building**

The project will be located in and service the Inishowen peninsula – which contains Ireland’s most northern point - in County Donegal. The headquarters is based in Buncrana, the main town in Inishowen in Donegal. It will be based in the former town council headquarters in Buncrana town centre. Architecturally, the building is characterised as late Victorian. Architects have been employed during the feasibility phase to develop a hub design that meets projected demand, maximises innovation flow, is likely to receive planning permission and is cost effective. The cost of refurbishment and extension have also been calculated (see Section 5.1). Artist’s impressions, as well as plan and section views of the resulting design are included as attachments to the main submission. The design integrates the extension into the original period house to provide an attractive innovation space containing colours that reflect the dominance of the sea in Inishowen landscape. The site and design facilitates possibilities for further expansion.

#### **Current Ownership**

Ownership of the building has been granted by Donegal County Council to the proposing company, Donegal Digital, through a 15-year lease. Donegal County Council is a member of this company. The lease was formally granted by the Council members at their Plenary Meeting of 24 July 2017, held in the Council Chamber in Lifford, Co Donegal.

#### 4.4 Workplan

The success and sustainability of the project will be underpinned by a 3-year workplan structured as follows:

- **WP0 – Project Management (M1-M36):** Initially this will focus on appointment of the board and advisory board; service contracts for board meetings, accounts, auditing, hub build/refurbishment; co-ordination with EI; development of company governance processes/policies; recruitment; collaboration between partners. The board will meet an average of four times per annum.
- **WP1 – Hub Design and Build (M1-M15):** includes detailed hub design, tender preparation, procurement and build; tender & build management & control; handover
- **WP2 – Staff Recruitment (M6-M12):** focuses on recruiting the staff (Innovation Manager and a Hub Co-ordinator) needed to develop and deliver project services and manage the hub. Staff will work closely with CoLab staff in Letterkenny.
- **WP3 – Capacity Services Development, Marketing Plan, Systems (M13-M15):** The Innovation Manager will work with innovation collaborators and stakeholders to agree how each of the capacity building services identified will be delivered to the target audience. This will include, not only hub occupancy, but the innovation, enterprise development and research and private property stimulation services. Significant work has already taken place to identify the range of services likely to be needed (see *Capacity Building Programme* below) and agreeing how they will be delivered in cooperation with project partners.  
Project branding, marketing plans, development of website, brochures, etc. will also be carried out in this workpackage. In addition, the systems necessary to administer and carryout the work of the project will be put in place, including Client Relationship Management (CRM), Case management and accounting.
- **WP4 – Hub Launch and Services Delivery (M15-M36):** The hub will be launched after a marketing and communications campaign targeted at potential recipients of the hub services. It planned that the first clients will occupy the hub and that capacity building services will commence at the same time as the launch
- **WP5 – Project Sustainability (M18-M36):** It is planned to begin addressing project sustainability early in the project (M18) as soon as the hub opens. *Sustainability* will be considered by the board, advisory board and project collaborators at all of their meetings. It will be one of the main responsibilities of the innovation Manager. It will consist of regular and in-depth consideration of uptake and attendance at services, occupancy rates; success of marketing and sales; feedback from tenants and enterprise community; review of board membership; company ownership; expansion of sector specific services to a wider geographic area (particularly County Donegal and the Western seaboard); and sourcing of relevant EU funding and resources.

- **Capacity Building Services Programme**

The table below provides additional information on the programme of Capacity Building Services that the project will deliver.

| Category                      | Capacity Building Service   | Delivery Actor   | Target Audience                                   |
|-------------------------------|---|--|---|
| Building Enterprise Awareness | Project awareness briefings for Inishowen business  | Hub Staff, Chamber of Commerce, Inishowen Development Company (IDC)        | Inishowen business                                |
|                               | Enterprise Taster Workshops   | Hub Staff  | Enterprises, entrepreneurs, hub clients           |
| Enterprise Needs Assessment   | Initial consultation to determine needs and/or sign-posting to appropriate agency (CoLab, EI, LEO, Hub) | Hub Staff  | Enterprises, entrepreneurs, hub clients           |
| Startup Services              | Business Idea Screening (preliminary, including Competitive Start)                                      | Hub Staff, CoLab, EI, LEO  | Enterprises, entrepreneurs, hub clients           |
|                               | New Frontiers Hosting   | CoLab, EI  | Enterprises, entrepreneurs, hub clients           |
| Office Solutions              | Small Office (2-3 persons)  | Hub Staff, CoLab   | Enterprises, entrepreneurs, startups, hub clients |
|                               | Hot-desking/desk (1 person)   | Hub Staff, CoLab   | Enterprises, entrepreneurs, startups, hub clients |
|                               | FDI MNC Landing Office (12 persons)   | Hub Staff, CoLab   | MNCs, small digital companies                     |
|                               | MNC Property Offering (100 persons)   | Hub Staff, IDA, Chamber of Commerce, Property Owners, CoLab, Catalyst Inc. | MNCs, medium tech enterprises                     |
| Financing Enterprise          | Enterprise Development/ Startup Introduction to Financing   | Hub Staff, EI, LEO, ERNACT   | Enterprises, entrepreneurs, startups, hub clients |
|                               | New Service Development (Innovation Vouchers)   | Wisar, IDA   | Enterprises, hub clients                          |
|                               | Investment Finance  | WestBIC  | Enterprises, entrepreneurs, startups, hub clients |
| Enterprises on the Web        | Digital Business Processes training courses (intro + advanced)  | LEO, ERNACT, Inishowen Community Media                                     | Enterprises, entrepreneurs, startups, hub clients |



|  |  |  |   |
|--|--|--|---|
|  | e-business web solutions   | LEO  | Enterprises   |
| <b>Living Labs Applied Research Demonstrator</b> | ICT in Low Carbon solutions for enterprises  | ERNACT, Donegal CC (Property Mgt.), LYIT (Eng), Sligo IT, Ulster University, Queens University | Enterprises, entrepreneurs, startups, hub clients, researchers  |
|  | Use of digital solutions in the agrifood/ fishing value chain  | ERNACT, LEO, LYIT/Wisar, PEM   | Enterprises (food/fish processors, entrepreneurs, startups, hub clients, researchers,                             |
|  | Use of sensors, big data in developing for developing Internet of Things (IoT) solutions                 | ERNACT, Donegal CC, LYIT/Wisar, INSIGHT Institute  | Enterprises (engineering), entrepreneurs, startups, hub clients, researchers                                      |
|  | Use of digital media platforms for developing 3D visitor attractions (historical and cultural materials) | ERNACT, LYIT (Design & Engineering), Ulster University   | Visitor Attraction Operators (public and private), Enterprises, entrepreneurs, startups, hub clients, researchers |
|  | Use of public open data reservoirs for developing new information services                               | ERNACT, Donegal CC, LYIT, INSIGHT  | Enterprises, entrepreneurs, startups, hub clients, researchers  |
| <b>Digital Skills for All</b>                    | Design for Enterprises & Maker Labs  | LYIT (Design Dept.), Inishowen Development, ETB  | Primary and secondary teachers  |
|  | Coding for Teachers  | LYIT (Computing), Inishowen Development, ETB   | Primary and secondary teachers  |
|  | Robotics   | LYIT (Eng.) Inishowen Development, ETB   | Primary and secondary teachers  |
|  | Entrepreneurship for Students  | LYIT (Business), Inishowen Development, ETB  | Primary and secondary teachers  |
|  | Digital Media  | Inishowen Community Media, Inishowen Development, ETB, LYIT                                    | Primary and secondary teachers  |
|  | Degree course (blended learning)   | LYIT, Inishowen Development  | Students (incl. excluded and mature), hub clients, tech MNCs  |



#### 4.5 Timeframe

*Timeframe for the project funding application and set-up/implementation Process*

| <i>Investment Line/Funding Source</i>                            | <i>Submitted for Funding</i> | <i>Funding Decision</i> | <i>Start Date</i>  | <i>Finnish date</i> |
|--|------------------------------|-------------------------|--|---------------------|
| <i>Regional Enterprise Development Fund (Enterprise Ireland)</i> | <i>August 2017</i>           | <i>December 2017</i>    | <i>March 2018 (date when the Grant letter has been received)</i> | <i>March 2021</i>   |

#### 4.6 Budget

*Detailed budget associated to the service. It can be presented using different costs categories. You can also use the budget headings used in your applications for funding*

| <b>Category of funding</b>    | <b>Expenditure Amount</b> |
|-------------------------------|---------------------------|
| <b>Employment</b>             | 234,000 €                 |
| <b>Travel Grant</b>           | 10,910 €                  |
| <b>Capital Grant</b>          | 1,119,640 €               |
| <b>Consultancy Grant</b>      | 26,000 €                  |
| <b>Promotional activities</b> | 9,000 €                   |
| <b>TOTAL EXPENDITURE</b>      | <b>1,399,550 €</b>        |
| <b>TOTAL GRANT RATE (80%)</b> | <b>1,110,640 €</b>        |



#### 4.7 Viability and sustainability

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A five-year business plan has been developed with attendant annual Income/Expenditure and Cashflow statements (with monthly cashflow statements for the first three years). The same funding categories used in the Application Form have been used. These are contained with

Sustainability has been assigned a separate workpackage in the project workplan to ensure it receives the priority it requires. Details of this are outlined under the Workplan section (Workpackage 5).

Two 5-Year Income/Expenditure scenarios were developed to test the robustness of the business plan, a realistic scenario (which forms the basis of the business plan submitted) and a pessimistic scenario. Both scenarios, including assumptions of each, are set out in the attached Financial Projections.

The *realistic scenario* is based on the fact that Donegal CC have earmarked their grant aid, the occupancy rates are calculated based on previous history in CoLab, ERNACTs track record in securing EU funding (work has already commenced on this) and discussions regarding shared services with CoLab.

This realistic scenario projects a cumulative healthy surplus of €143,406 by Year 5, which can be reinvested to develop new revenue sharing services or as the basis for expansion of the hub (which has been catered for in the hub designs supplied) to provide additional rental income should demand materialise.

The *pessimistic scenario* (income stream reduced by 50%) still projects a surplus of €30,166 by Year 5, pointing to the longer term robustness and sustainability of the project

#### Outline the business /project plan

The business case for the project has been developed in cooperation between the project's key partners. Fitzpatrick Associates (Dublin) were appointed to critically review the work as it progressed. Mac Gabhann Architects were employed to develop artist's impressions of the hub, advise how projected demand could be accommodated within the existing building, extension and site, and to advise on costings and likelihood of achieving planning permission.

The 5-year income/expenditure projection for the project is outlined above. Two components of this, rental income and innovation grants, to which the business plan is particularly sensitive are elaborated upon below.

- **Rental Income:** Projected demand estimates (total and for different sizes of office) were prepared in conjunction with LYIT/CoLab management and were based on a combination of demand patterns in CoLab, surveys of existing CoLab clients, an ongoing survey of Inishowen



potential clients and discussion with tech MNCs that have an interest in the project (all 3 Donegal-based tech MNOs have active home/remote working policies and employ approximately 400 staff from the project’s catchment area in Inishowen/Derry). Both CoLab and Catalyst (Derry innovation hub) are currently full.

- **Innovation Grants:** Most of the EU territorial cooperation schemes to which Irish organisations can apply for funding have both an innovation and enterprise strand. ERNACT has already begun the process of developing new project proposals that would support the sustainability of this project during Year 2 (2018). Please refer to Section 3.2 for further details.
- **Cash flow and other sources of finance:** Donegal County Council will provide the main other sources of finance for the project with the injection €250,000 in the form of a grant at the beginning of the project. This will ensure a positive cashflow through Year 1. Cashflow will then go negative for all of Year 2 (see attached Financial Projections, page 12), before returning positive again in Year 3. The negative cashflow during Year 2 will be covered by an overdraft from the company’s bankers or the local credit union.
- **Track record in delivering and implementing projects:** the promoters have substantial expertise in developing these types of projects.

#### 4.8 Impact expected

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Key results expected are: 56 new technology jobs in the hub after three years (171 after five years); 8 new tech enterprises operating out of the hub after 3 years (14 after 5 years); 20 enterprises completing the Innovation Voucher scheme; 6 enterprises introducing new e-business models; 4 potential entrepreneurs attending New Frontiers; 15 enterprises introducing applying research in their business processes/model; 50 teachers trained to deliver tech education; 20 students carrying out ICT degrees remotely.

An important impact is 100 additional technology jobs (after 5 years) in Multinational Corporations (MNCs) outside the hub on property supplied by the private sector;

#### 4.9 Action monitoring

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*Note This information will be included in our tailored regional SEROI+ Monitoring Tool*



*Approval of Action Plan: Please use the model below on headed paper of your organisation*

Brian Boyle, chairman of the Donegal Digital Action plan working group, agrees to implement the Action Plan for partner 4 as detailed above. I confirm that I have the required authorisation of to do so and that the required authorisation process has been duly carried out.

On behalf of:

Signed:

B Boyle

Name:

BRIAN BOYLE

Position in Organisation:

Head of Interactions Systems

Date:

28th MARCH 2018



## ANNEXES

Annex 1 - List of activities and meetings with the local stakeholders

| Activity/meeting                              | Date                    | Stakeholders involved   | Main outcomes   |
|---|-------------------------|---|---|
| Regional Stakeholder Group meeting            | May 2016                | Donegal Digital Action plan working group (policy stakeholders)           | ERUDITE project presented to the Donegal Digital Action plan working group (responsible of the policy instrument). It served for them to have a better idea on how the project could contribute to the improvement of the policy instrument.                                      |
| Revision of previous digital work carried out | June – September 2016   | ERNACT in coordination with the Donegal Digital Action plan working group | Identification of the main areas and actions and challenges where ERUDITE could contribute to.  |
| Regional Stakeholder Group meeting            | September 2016          | Donegal Digital Action plan working group (policy stakeholders)           | <ul style="list-style-type: none"> <li>• Presentation of the initial SEROI + approach to the stakeholders</li> <li>• Agreement on focusing the activities in the action 10 - Digital Innovation Hubs</li> <li>• Identification of additional services and stakeholders</li> </ul> |
| Interviews with service stakeholders          | October – November 2016 | Managers of the Irish Language service centres and Inishowen              | <p>Identification of the needs from 2 of the main areas covered by the projected hubs:</p> <ul style="list-style-type: none"> <li>• Gaeltacht area (hub in Aislann Centre in Gweedore)</li> </ul>   |



| Activity/meeting                          | Date             | Stakeholders involved   | Main outcomes  |
|---|------------------|---|--|
|   |                  | Development Partnership (service stakeholders)                      | <ul style="list-style-type: none"> <li>Inishowen Peninsula (potential hub in Buncrana)</li> </ul> <p>The interviews served to launch the definition of potential digital services provided through the hubs to give response to these needs and start discussions on expected impact and indicators.</p> |
| <b>Regional Stakeholder Group meeting</b> | November 2016    | Donegal Digital Action plan working group (policy stakeholders)     | Update on project's progress including the presentation of experiences from other ERUDITE's partners that could be relevant in the definition of the Digital Innovation Hubs in Donegal, more concretely were presented: Lormes Digital Hub (France) and Digital MakerLabs (Slovenia).                   |
| <b>Regional Stakeholder Group meeting</b> | March 2017       | Donegal Digital Action plan working group (policy stakeholders)     | Update on project's progress where the main services to be provided through the hubs were agreed and the initial discussion on target groups and impact expected took place.   |
| <b>SEROI+ workshops</b>                   | April – May 2017 | Udaras and Inishowen Development Partnership (service stakeholders) | Workshops with stakeholders from the areas covered by the 2 main hubs that will be part of the action plan to discuss on the impact and agree on the associated indicators.  |
| <b>Regional Stakeholder Group meeting</b> | May 2017         | Donegal Digital Action plan working group (policy stakeholders)     | Update on project's progress. Initial achievements from the work carried out in ERUDITE were presented. For example, inspired by the Digital Maker Lab good practice from Slovenia, the digital hub based in Gweedore, is hosting a person   |

| Activity/meeting  | Date               | Stakeholders involved   | Main outcomes   |
|---|--------------------|---|---|
| Coordination to apply for funding for the Inishowen Hub | June – August 2017 | ERNACT in coordination with the Donegal Digital Action plan working group               | from the local university (LYIT) and there is a closer connection a better transfer of knowledge that is reaching the community.<br><br>Another achievement was the remote working from Pramerica staff from the hub in Gweedore.   |
| ERUDITE Interregional event hosted in Donegal           | October 2017       | Donegal Digital Action plan working group, ERUDITE partners, other service stakeholders | Coordination and submission of an application to a national funding scheme to support the development of a digital hub in the Inishowen area. The work developed in ERUDITE has served as an invaluable input when defining the digital hub, its model and the impact expected in the case it's implemented.  |
| Funding secured for the hub in Inishowen                | December 2017      | Enterprise Ireland (responsible of the funding scheme)                                  | Interregional event in Gweedore attended by over 50 people under the thematic of Digital Innovation Hubs where different inspirational EU initiatives were presented. A practical session of the SEROI+ methodology focused on indicators and values took place too.<br><br>Funding secured to set up a new hub in the Inishowen area (aprox 1.8 M€ for a 3-year project) |

| Activity/meeting                          | Date         | Stakeholders involved   | Main outcomes   |
|---|--------------|---|---|
| <b>Regional Stakeholder Group meeting</b> | January 2017 | Donegal Digital Action plan working group (policy stakeholders) | Update on project's progress. In this meeting the final draft of the action plan was presented to the Donegal Digital Action plan working group. Details were provided about the Inishowen Digital Innovation hub and the plan to implement it through the funding secured from the Regional Enterprise Development Fund run by Enterprise Ireland. |

