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Good practice use of data Datawarehouse Waste

Jan Frederix

City of Antwerp

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Thematic Seminar 1

“Use of Information & Data in the waste field”

Description:

Problem addressed

- no possibility to make reports across different data sets
- huge data sets – limited xls-capacity
- no data transparency – no global view
- lack of structure
- old fashioned data collection
 - Handwritten notes, bad XLS-files, Pdf
 - Lack of guidelines

Description:

- Context where the practice was introduced
 - waste data – only from our own public service
 - fragmented internal data landscape
 - limited data sharing between systems
 - no crossover: only reporting in our own system
 - island mentality: Every data set on a separate island

Description:

Objective

- increase insights in:
 - waste prevention/collection/behaviour
- disclose waste management data to stakeholders
- increase transparency
- connect with all types of data – Internet Of Things (IOT)
- visualization in Geographical Information System (GIS) – geographical angle + analyses
- improve financial flows

Implementation:

- Timescale

Ongoing since October 2016

- Resources needed

100K EUR annually:

- Expert analysts
- Licenses

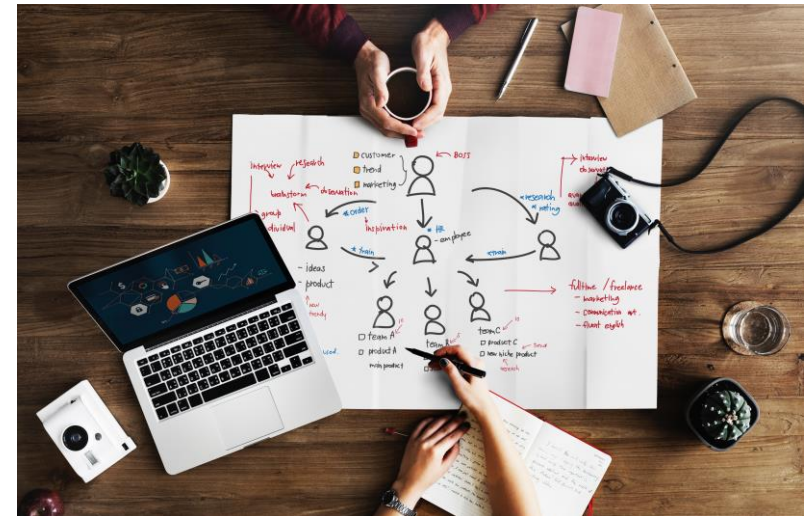
Business Intelligence tool/ data collection (Cognos)

Dashboard creator (cumul.io)

Implementation:

Stakeholders involved

- (local) policy makers
- (local) administration
- waste processing companies
- general public
- researchers





ETL

Data Cleansing
& Enrichment



Reporting

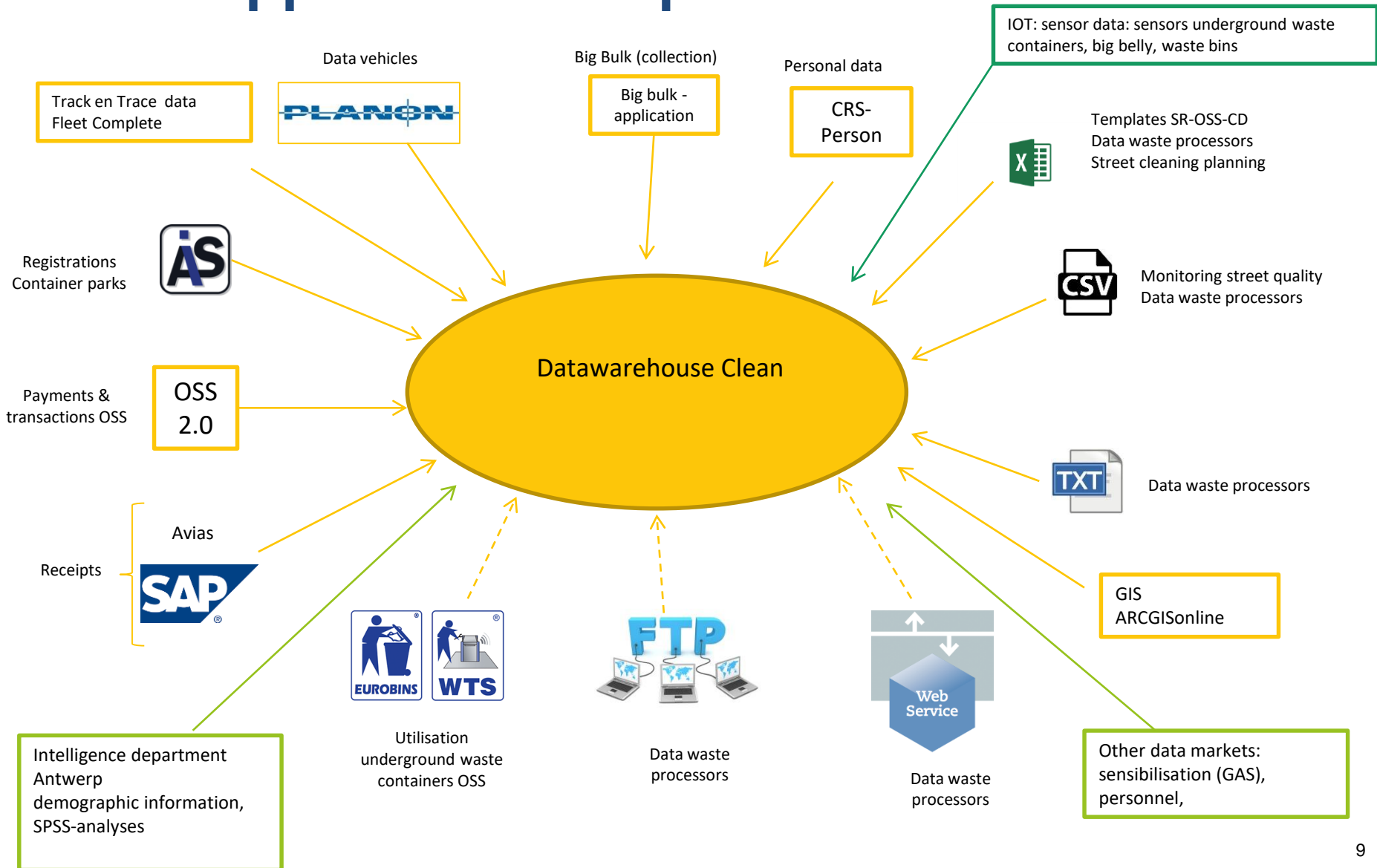


Data Warehouse

Evidence of success:

- Results achieved
 - automated upload data
 - insight in our data suppliers

Data Suppliers Antwerp



Evidence of success:

- Results achieved
 - datawarehouse with several different nodes
 - enriched data from different sources
 - dashboard on different themes that previously weren't possible



Dashboard illegal dumping

Sluikstortmeldingen laatste 30 dagen

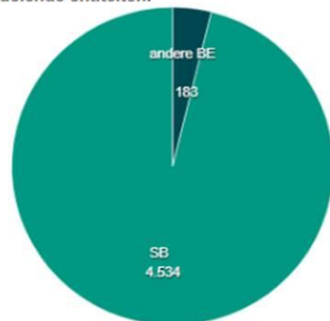
Instream

4.717 aangemaakte tickets

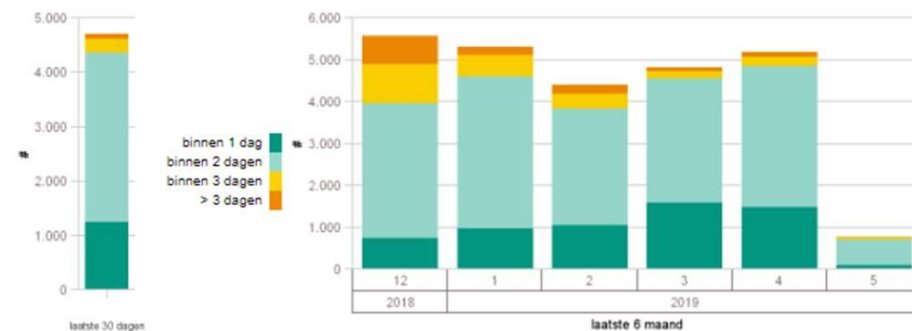
Top 5 onderwerpen

1. openbaar / sluikestort (overig) (4.273)
2. openbaar / bouwafval (215)
3. openbaar / sluikestort naast glascontainer (161)
4. park / sluikestort (overig) (43)
5. openbaar / afgedankte electro (11)

Behandelende entiteiten:



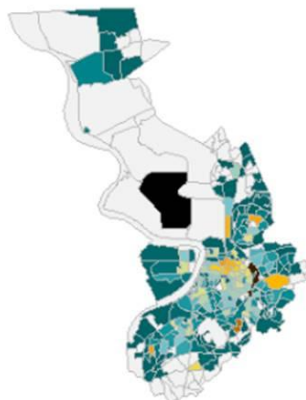
Evolutie # sluikestortmeldingen volgens doorlooptijd



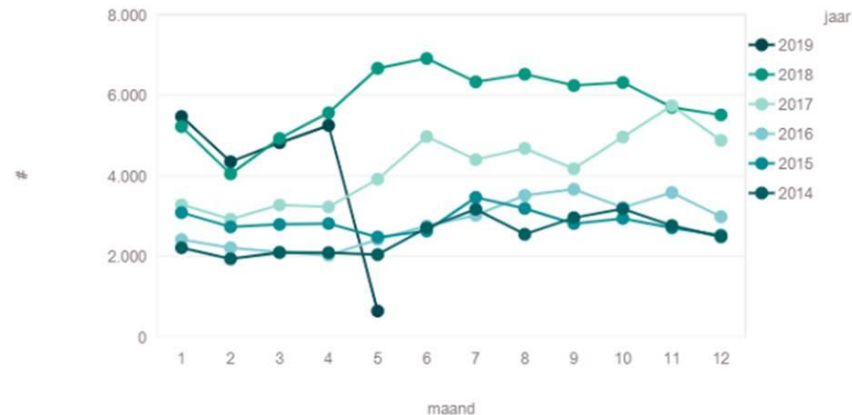
Geolocatie sluikestort

Top 10 straten

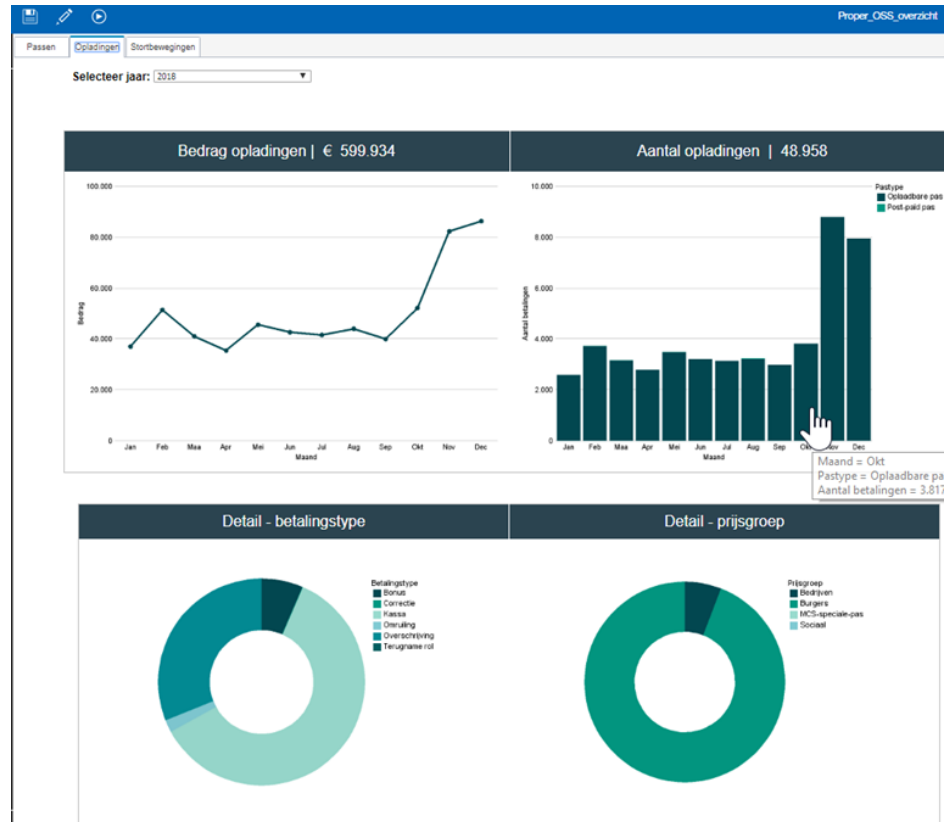
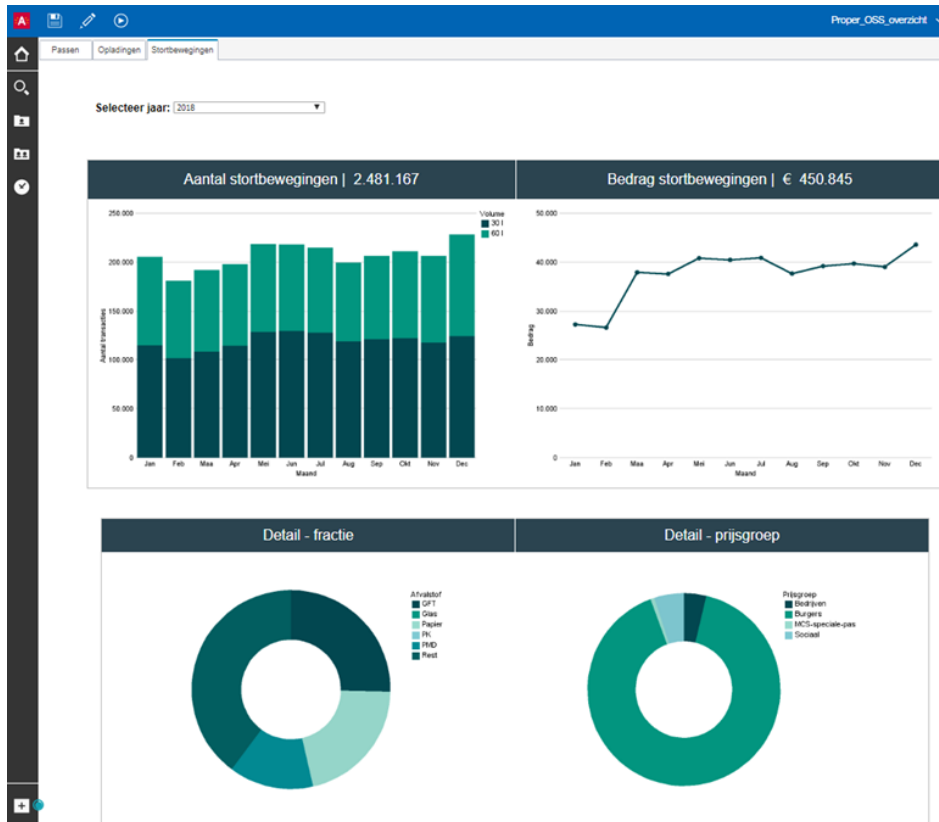
1. GROENENDAALLAAN (82)
2. DAMBRUGGESTRAAT (42)
3. LODEWIJK VAN BERCKENLAAN (36)
4. PAARDENMARKT (33)
4. TURNHOUTSEBAAN (33)
6. BREDABAAN (32)
7. VAN WESENBEKESTRAAT (30)
8. DE BOSSCHAERTSTRAAT (29)
8. DIKSMUIDELAAN (29)
8. JAN DE VOSLEI (29)
8. LANGE BEELEKENSSTRAAT (29)



Evolutie # aangemaakte sluikestortmeldingen



Dashboard underground waste containers



Evidence of success:

- Results achieved

- Stakeholders acceptance

- increased transparency

- Administration & policy makers satisfied

- quicker response time with one single data source
 - many researcher requests

- IOT,...

- surcharge reporting

- adapting routes (safety & insurance)

Lessons learned:

- Key success factors
 - improved data quality
 - data supply to improve operations
 - better insight in costs, better financial control
 - no more stand alone systems
 - dynamic dashboards

Lessons learned:

- Negative aspects
 - extreme focus on data collection
 - some manual input left

Lessons learned:

- Challenges
 - disclose GIS
 - disclose other databases
 - enforcement, mobility
 - Internet Of Things (IOT)
 - realtime data vs policy making / analyses
 - GDPR
 - automatic uploading (some waste processors still manual)

Contact details:

Antwerp City Maintenance

Koen Bogaert

Head of Strategic Policy and Information cell

+32 3 338 22 18

koen.bogaert@antwerpen.be

Jan Frederix

Manager Underground Waste Containers

+32 3 338 21 54

jan.frederix@antwerpen.be



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Thank you!

Questions welcome



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