

## 2LIFES Psychosocial Study on barriers to re-use

**1. Overall, which of the following aspects do you consider most important when buying a durable product, like a washing machine or a fridge? (Max 3 responses)**

1. You can use the product for a long time
2. The producer gives you a longer warranty / guarantee for the product
3. The product is made from recycled materials
4. The product is environmentally friendly
5. You can easily sell the product when you no longer want to use it
6. The product is easily repairable and there are spare parts to replace the worn off parts
7. You can easily sell the product when you no longer want to use it
8. The seller will take back the old product when you buy a new one
9. The running costs are lower due to greater efficiency
10. None of these alternatives
11. Other (please specify):

**2. Have you ever bought a second-hand item from a second-hand shop, charity shop, re-use centre?**

1. Yes
2. No

**If yes, please specify what type of item:**

1. Furniture
2. Clothes
3. Home appliances
4. Small electronic devices (smartphones, MP3, radio...)
5. Other (please specify):

**Would you do it again?**

1. Yes
2. No

**3. Please specify your level of agreement in relation to the following statements**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
<b>The reliability of second-hand products is very low</b>					
<b>You can be defrauded</b>					
<b>If you want to return the product, the seller will most likely refuse it</b>					
<b>If there are any problems, the buyer is not as well protected</b>					

**4. Have you ever donated / sold an item to a second-hand shop, charity shop and / or re-use centre?**

1. Yes
2. No

**If yes, please specify what type of item:**

1. Furniture
2. Clothes
3. Home appliances
4. Small electronic devices (smartphones, MP3, radio...)
5. Other (please specify):

**Would you do it again?**

1. Yes
2. No

**5. Which of the following items would you buy-second-hand?**

1. Textiles (clothing, bedding, curtains, towels, ...)
2. Electronic equipment (TV, Computer, cell phone, ...)
3. Furniture (couch, table, chairs, ...)
4. Household electrical appliances (oven, dishwasher, washing machine, ...)
5. Books, CD's, DVD's, video games
6. None of these products
7. Other (please specify):

**5.1. Please rank from 1 to 10 the following in order of importance (10 = most important) when buying re-used clothes:**

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

5.2. Please rank the following in the order of importance when buying re-used furniture:

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

5.3. Please rank the following in order of importance when buying re-used home appliances:

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

5.4. Please rank the following in order of importance when buying re-used small electronic devices (smartphones, MP3, radios...):

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

5.5. Please rank the following in order of importance when buying re-used books, CD's, DVD's, video games.

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

5.6. Please rank the following in order of importance when buying re-used "others"

	Ranking
Price	
Quality	
Durability	
Fair Trade	
Design / Aesthetic	
Environmentally friendly	
Social and economic development	

6. Which of the following items would you never buy second-hand?

	Yes	No
Textiles (clothing, bedding, curtains, towels , ...)		
Electronic equipment (TV, Computer, cell phone, ...)		
Furniture (couch, table, chairs, ...)		
Household electrical appliances (oven, dishwasher, washing machine, ...)		
Books, CD's, DVD's, video games		
None of these products		
Other (please specify): _____		
_____		
_____		

*Multiple choice response limited to 3 possible options.*

**7. If you do not buy second-hand products, what prevents you from doing so? (If answer in question 2 was 'no', THIS QUESTION DOES NOT APPLY)**

1. Health and safety concerns
2. Hygiene concerns
3. Inferior quality of the product
4. Less appealing look of the product
5. Afraid of what others might think of you
6. Never thought about it
7. Other (please specify):

**8. If you do not sell or donate used / unwanted products, what prevents you from doing so? (If answer in question 4 was 'no', THIS QUESTION DOES NOT APPLY)**

1. Difficulties in the donation process
2. Reluctances regarding the economic and social procedure and its consequences
3. Lack of information
4. Lack of awareness
5. Other (please specify):

**9. If one of your items is damaged or broken, what are you more likely to do?**

1. Throw it away
2. Try to fix it or refurbish it yourself
3. Get it repaired (professional repairer, repair shop, ...)
4. Donate it
5. Try to sell it
6. Stock it somewhere (attic, drawer, ...)
7. Other (please specify):

**10. Which of the following items are you more likely to try to repair / refurbish before throwing away?**

1. Textiles (clothing, bedding, curtains, ...)
2. Electronic equipment (TV, Computer, cell phone, ...)
3. Furniture (couch, table, chairs, ...)
4. Household electrical appliances (oven, dishwasher, washing machine, ...)
5. Books, CD's, DVD's, video games
6. Other (please specify):

**11. What would you suggest to mainstream and improve re-use practices?**

1. Training and educating students throughout school
2. Organising public events in collaborating with re-use centres and / or second-hand shops

3. Public distribution of brochures and / or other informative material
4. Appealing and disseminated advertising campaigns (including online campaigns)
5. Strategically locating re-use centres / second-hand shops to increase awareness, visibility and accessibility
6. Financial incentives for citizens engaging in re-use practices
7. Other suggestions:

**12. There are emerging alternatives to buying new products. Have you ever done any of the following?**

1. Bought a remanufactured product. This is a used product, for which the faulty or old components have been substituted, and is sold with the same guarantees as a new product
2. Leased or rented a product instead of buying it (e.g. a washing machine, clothes, furniture)
3. Used sharing schemes. These can be organised, like car or bike sharing schemes, or informal schemes like neighbours sharing lawn mowers
4. None of these alternatives
5. Other (please specify):

**13. Considering the same product, new and used, please specify the reasons to choose one or the other:**

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**14. Do you know any establishment / shop / system in your area where you can donate / buy second-hand products? (Please specify):**

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**15. Would you like to see more second-hand establishments in \*INSERT LOCATION\*?**

1. Yes, I would go to these types of establishments
2. Yes, I consider them useful for the population but I would not use them
3. No

**16. Within the framework of the European Project 2LIFES, to which this survey is aimed and considering that the target of the survey is “Public policies support to promote reusing”, do you consider important the allocation of public budget to promote re-use in the city by actively encouraging initiatives in this regard?**

1. Yes, it seems important
2. I would not like public money being allocated to these activities
3. Other (please specify):

**17. What is your gender?**

1. Male
2. Female
3. Other (please specify)
4. Prefer not to say

**18. What is your age group?**

1. Under 18
2. 18-24 years old
3. 25-34 years old
4. 35-44 years old
5. 45-54 years old
6. Over 55
7. Prefer not to say

*NOTE: All respondents must be older than 16 years old.*

**19. What is your highest level of education?**

1. No schooling completed
2. Less than a high school diploma
3. High school degree or equivalent
4. Bachelor's degree (BA, BS)
5. Master's degree (MSc, MA, MEd)
6. Doctorate (PhD)
7. Prefer not to say
8. Other (please specify):

**20. What best describes your current occupation?**

1. Private sector
2. Public sector
3. Non-profit sector
4. Healthcare
5. Education
6. Student
7. None, I'm unemployed
8. Retired/ pensioner
9. Prefer not to say
10. Other (please specify):

**21. Indicate the number of people that form your family unit**

1. I live alone

2. 1 person
3. 2 people
4. 3 people
5. 4 people
6. More than 4 people

**22. Currently, within all the members of the household (including the person interviewed), what is your approximate monthly household income after tax deduction (net income)?**  
**You do not need to indicate the exact amount.**

1. No income at all.
2. Up to 499€
3. From 500 to 999€
4. From 1.000 to 1.499€
5. From 1.500 to 1.999€
6. From 2.000 to 2.499€
7. From 2.500 to 2.999€
8. From 2.500 to 2.999€
9. From 3.000 to 4.999€
10. 5.000€ or more
11. Prefer not to say