

BETTER TE2: Workshop n3: “Public Sector Reform: How can data be used to support the objectives of public administrations and foster more integrated working and management models?”

ON LINE EVENT Thursday 18th June 2020 from 10h30 to 12h00 CET

Agenda

WHEN	N	WHAT	WHO	HOW
10.20	0	Please arrive 10 min early to ensure everyone is properly connected to the WEBEX platform	ALL	LP AND PS WILL OPEN THE MEETING ROOM
10.30	1	Welcome& Overview of Workshop3 programme	Genoa Municipality: Enrica Spotti&Mariagiovanna Laudani	Welcome by Lead Partner and Project Secretariat: key points emerging from W1&W2
10.45	2	Design Thinking	P2 Birmingham Steve Harding&Henry Griffiths, Operations Manager, Digital and Customer Services, BCC and Dr Justin Varney, Director Public Health and Elizabeth Griffiths, Assistant Director Public Health BCC	Steve will present a showcase from Birmingham about Design Thinking asking partners to think about two prototype ideas they can talk about in the Workshop, Henry Griffiths and Dr Justin Varney/Elizabeth Griffiths will provide examples of the current challenges they face requiring a digital and design led solution See Steve’s presentation previously uploaded on google classroom
11.45	3	Common Reflections&conclusions	Mariagiovanna Laudani&Tim Cordy	Next steps to follow up of the event.

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WHEN	N	WHAT	WHO	HOW
12.00	4	Workshop closure		

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