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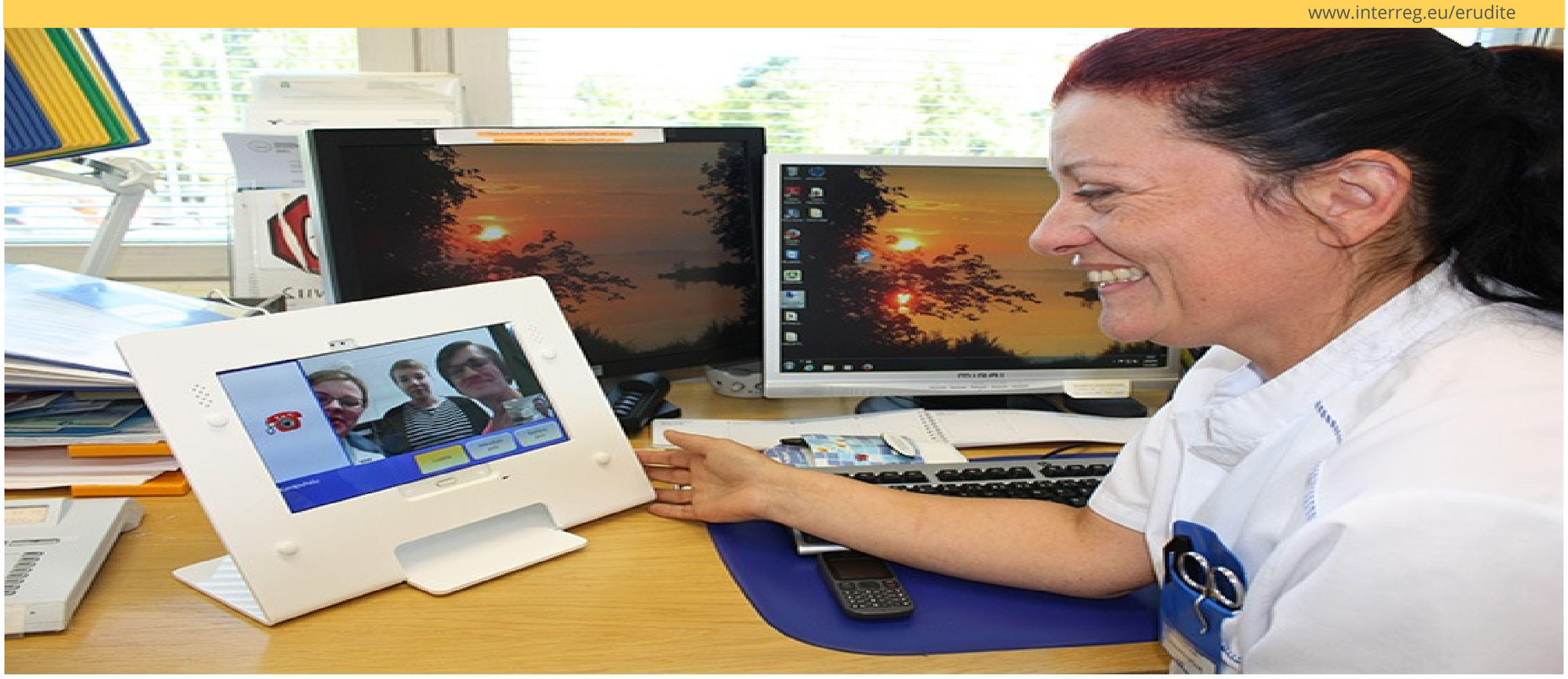

# Piloting of Anvia Akkuna platform

Anvia Akkuna (currently Elisa multiservice) is an easy-to-use multi-service/communication platform, designed especially for the elderly and also for other ages. It is also used by health care professionals, as it enables them to have secured high-quality video calls with their clients. It is developed by the Finnish ISP Elisa Oyj.

## Objectives

The cost of traditional health care solutions in rural areas is getting very high. At the same time the needs of the services for the elderly are steadily rising in the Nordic countries as the population is aging.

The objective of Anvia Akkuna is to provide user-friendly solutions for the elderly care sector in South Ostrobothnia. It enables its users to connect with health care professionals, such as doctors and nurses, without the need to travel long distances. It also includes entertainment, such as pre-recorded videos, live-streaming of events and games.

## Actions and results

Service platform was piloted for 6 months in 2017 in the two major senior care homes in Suupohja.

The residents shared 2 tablets, 2-3 weeks/person, and had access to 2 multiservice tv-sets as well.

They used the service mainly to connect with their relatives but also watched live streamed events such as short church services.

The experiences were positive both by the residents, the care-homes' nurses and the relatives.

## Role of ERUDITE

For long there was an aim to apply the SEROI+-methodology for this pilot. In many of the interregional SEROI-workshops the pilot was used as an example.

The STAGE mobile service presented by the Hungarian partners has similar functionalities to the Anvia Akkuna service.

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