



DEAR READER,
welcome to the 3rd INTENCIVE newsletter

We are happy to present you the third newsletter. INTENCIVE – “INnovation and Technology ENhancing Customer Oriented Health SerVices” – is an Interreg Europe project that deals directly with improving the implementation of policies and programmes in terms of health technology innovation-driven and customer-oriented health services in the partner regions.

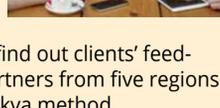
Get to know what we have achieved so far!
Enjoy reading!

ANALYSIS OF GOOD PRACTICES IN TERMS OF BIKVA

1. INTENCIVE completed evaluations on Good Practices

In the core of the INTENCIVE project are Good Practices which are analysed through Bikva evaluation model. The main aim of the model is to find out clients’ feedback about service quality and effectiveness. Six partners from five regions have analysed almost 50 Good Practices with the Bikva method.

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2. BIKVA analysis in South-Ostrobothnia

INTENCIVE project workers identified ten Wellbeing Technology Good Practices from the region of South Ostrobothnia, Finland. All ten GPs went through the 1st customer group interview with the Bikva. Due to the COVID-19 pandemic almost all interviews were made with videoconferencing. Five Good Practices went through also the second step of Bikva interviews.

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3. BIKVA analysis in West-Transdanubian region

The evaluation process in West-Transdanubian region is started with 10 Good Practices from Hungary. The clients of the GPs were interviewed and evaluated to choose the final 5 cases in the topic dementia, social care services, health prevention, community work: Alarm system for elderly, Brain@home, FairCare, CoME, SzombathelyPoint.

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4. BIKVA analysis in Gozo, Malta

The BIKVA model was used to evaluate each good practice. This was achieved with the help of Maltesen local stakeholders, customers and business owners. A total of five (5) good practices were shortlisted from Malta: 1. myGozo mobile application – Care for the Elderly section, 2. Personal health portal (myHealth), 3. Collection of free medications from local pharmacies in rural areas (POYC), 4. Using technology for the well-being of elderly with special needs, 5. Pervasive Electronic Monitoring (PEM) research

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5. BIKVA analysis in Bretagne

Biotech Santé Bretagne (BSB) initially identified eleven e-health Good Practices from Brittany Region (France) to evaluate with Bikva model interview. In link with stakeholders, the 14 interviews conducted to finally keep 5 BPs to analyze in more detail the practices with deciders and managers.

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6. BIKVA analysis in Cantabria

Thanks to BIKVA model, detailed information was obtained about the initiatives and participant’s feedback for each of the Good Practices selected in Cantabria. At the end of the evaluation process, IDIVAL was able to reach about 40 healthcare professionals and patients.

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EXCHANGE OF EXPERIENCES

1. Study Visit in Gozo

The 1st online study visit was organised and hosted by the Ministry for Gozo on 02. 09. 2020 from the island of Gozo. The online study visit was attended by the INTENCIVE partner countries and some members of the regional stakeholder working groups. In total, three good practices covering the local experience in e-health were presented over four different talks.

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2. Study Visit in Bretagne

On 26 November 2020, Biotech Santé Bretagne organized a virtual study visit and a thematic workshop with European partners in order to promote e-health regional innovations. Indeed, e-health innovation is very dynamic in Brittany. Four examples of this regional e-health know-how have been presented to European stakeholders within the INTENCIVE project.

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3. Study Visit in West-Transdanubia

Pannon Business Network is organised the 3rd Study visit and Thematic workshop in West-Transdanubian region virtually on 25. 02. 2021 to introduce 2 GPs from Hungary and get insight into the local development process toward health industry.

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4. Study Visit in South Ostrobothnia

Online study visit was organised on 7th of May 2021 and hosted by the Regional Council of South Ostrobothnia and Seinäjoki University of Applied Sciences (SeAMK). Three (3) local e-health good practices related to elderly care and wellbeing were presented.

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REGIONAL ACTIVITIES

1. TATTI - Using Technology to Make Work Productive and Safe in South-Ostrobothnia

The primary goal of the TATTI-project is to improve the capacity of SMEs in South Ostrobothnia, Finland to consider factors related to work ergonomics..

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2. Economic Diversification in the Health Sector in West-Transdanubian region

City of Szombathely would like to learn from the experience of European regions (peers) to promote economic diversification and attract manufacturing industries in the health sector in the frame of Interreg Europe Peer Review that will take place on 29 - 30 June 2021.

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3. COVID Alert Malta mobile app in Malta

COVID Alert Malta is an app that helps us fight the COVID-19 epidemic

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4. A unique virtual reality training from Bretagne

A unique virtual reality training in France, designed for sustaining intensive care units. 'Réa'gir' is a strong immersive tool enabling training by simulation.

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5. e-Health solutions empowering person-centred care in Cantabria

IDIVAL led a workshop, where experts explained the progress and efforts of different European projects using digital innovation technologies targeting chronically ill groups.

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PROJECT NEWS

Save the date

Do not miss the most interesting events in the field of e-health. Save the date and stay up to dated

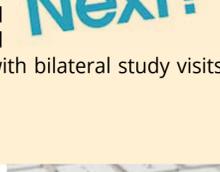
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Upcoming activities

Let's take a look what we are doing: 20 good practices will be published in the topic e-health and the learning activities will be continued with Study visit and thematic workshop on “The best of the good practices and how to influence policies?” in Cantabria as well as with bilateral study visits between partners.

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KEY FACTS ABOUT THE PROJECT

TOPIC RESEARCH AND INNOVATION Improving innovation delivery policies	PHASE 1 Policy learning 08.2019 - 01.2022	PHASE 2 Policy implementation 02.2022 - 01.2023	PROJECT BUDGET 974,390.00 €
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OUR MAIN CHALLENGES, PLANNED ACTIVITIES AND EXPECTED RESULTS

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If you are interested in the issues tackled by the project, please get in contact with us to discuss and share your ideas and interests:

www.interregeurope.eu/intencive