

TARK TARTU  
SMART CITY

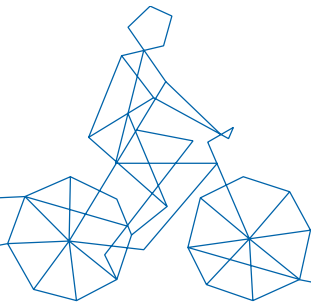
 SPOKU



# t:2006

At the time of submitting applications and confirming participation in hobby activities, people stood in long queues behind the department's door

- People had to physically come to the City Government office to
  - submit applications
  - confirm participation in hobby activities
  - submit reports
- ~ 5000 people manually giving confirmations
- ~ 500 paper applications per month
- Lots of manual scanning and registration



# System Requirements

Entering the system through strong authentication

The system must be interfaced with national registers

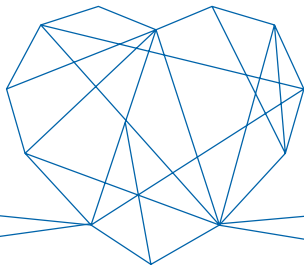
Data exchange with city government systems

The application must be easy to submit and correct

Electronic confirmation of participation in hobby activities

Electronic submission of reports

Automatic notifications



# Timeline

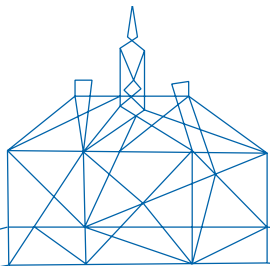
2006 START  
For Culture  
Department  
forms

2015 E-forms  
for all  
departments

LIVE 2007

2021

105 e-forms  
and constantly  
growing



# Interfaces

PASS

ID Card

SMART-ID

MOBILE-ID

National

Population Register

Business Register

Profession Register

Education Register

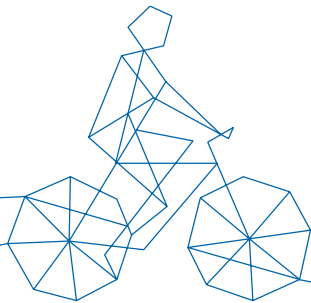
Real Estate Register

Local Government

Document Management  
System

Geoinfo System

Financial Info System



# Flexibility

33 Different Types of Fields

Signing of Contracts

Rules and Controls

Coordination

Approvals

Notifications

Evaluation

Statements and Reports

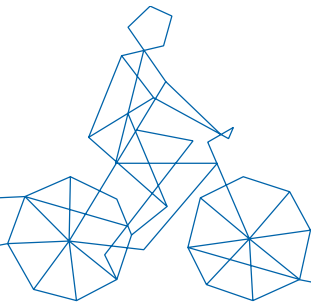
Grant-Based Terminology

Initiating Payments

Pre-Filled Fields

Authorization System

Logs



# Different Roles

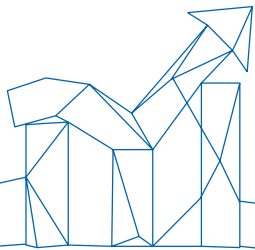
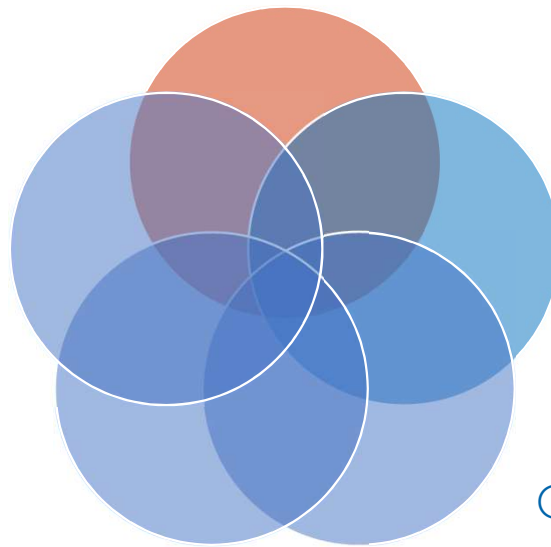
Tartu City  
Government  
Official

External  
Observer

Applicant

Assessor

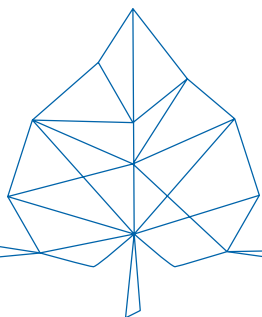
Confirmation  
Giver





From the initial simple information system for applying for financial support from the Department of Culture, a flexible and versatile information system has been developed.

Today, SPOKU is used by 30 local governments (there are 79 local governments in Estonia).







▸ Dokumendi allkirjastamine/kinnitamine

▸ E-mailide mallid

▸ Taotluse ülevaade

▾ Taotluse lisaväljad

Kui lahtri koodi ei ole märgitud, ei tule väli Exceli väljavõttesse, taotluste vaatesse ega DHSi.  
Lahtrikood ei tohi sisaldada täpitahti, tühikuid, punkte, sidekriipse ja muid erisümboleid!  
Toetuse juurest on nüüd eemaldatud kindlad väljad. Nüüd saab nenede andmeid kasutada lahtri koodidega:  
huviringi\_nimi - huviringi nimi  
tegevusala - tegevusala  
harrastajate\_arv - eeldatav harrastajate arv  
taotletav\_summa - taotletav summa  
projekti\_pealkiri - programmi/projekti pealkiri  
planeeritud\_toimumisaeg - planeeritud toimumisaeg

Lisa rida

Lahtri kood

Lahtri tekst

Lahtri tüüp

id Personal ID Code Isikukood

Lisa rida

Ava väljade selgitused

Linkide kasutamine lahtri tekstis ja selgituses (tuleb kasutada https-i):  
• `<u onclick="window.open('https://spoku.ee/')">Vaata siit</u>` (ainult selgituse korral)  
• `[https://spoku.ee/]Vaata siit`

▸ Registrid

▸ Eelarve

▸ Reeglite haldamine

▸ Automaatse menetlemise haldamine

▸ Failid

▸ Aruanded

▸ Nimekirjad

▸ Noorekas (Noorsootöö Andmeait)

▸ Nimekirjade vaatlejad

▸ Nimekirja menetlejad

▸ Protokoll











TARK  
SMA

https://spoku.loc.piksel.ee/trunk/parkingpermit

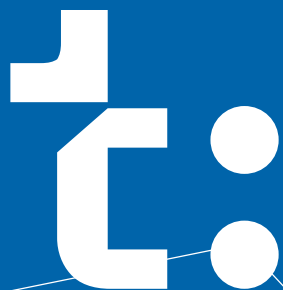
ending Microsof... New Tab Budgeting and Bud...

# Google

Search Google or type a URL

 SPOKU	 TOETUSED	 TOETUSED	 SPOKU	 SPOKU
 SPOKU	 TOETUSED	 Tallinna linna...	 Tartu linn	 Add shortcut

TARK TARTU  
SMART CITY



Thank You!

Laura Kalaus  
Department of Culture, Youth Policy Service

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