



DIALOG Dialog for Innovation And Local Growth

Phase 2 activities





Project Acronym: SOCIAL-D

Title of the pilot action: SOCIAL Dialogue for local development

Partners concerned: Autonomous province of Trento, Chamber of Commerce of Vratsa and FTC - Federazione Trentina della Cooperazione

Country (countries): Italy and Bulgaria









Objective: Transfer and test of the Trentino Digital Platform for an open and participative social dialogue in the Bulgarian context supporting its regional policy instruments.











- 1. Theoretical framework developed by FTC to analyze the actual social welfare system to conceive a digital platform. The model presents the entity and actors of our social welfare system. DCoop rationale: Is it possible to conceive the creation of a digital platform matching the value created by different cooperatives in order to enable potential customers the access to value augmented products and services?
- 2. Selection of application area: Social and health support and provision of services aimed at the elderly on the territory of the Municipality of Vratsa; persons with permanent disabilities and limited mobility; persons at risk of falling into social isolation (especially in the villages of the Municipality constant sons who, for health reasons and/or difficult to ac are unable to leave their homes alone.





- 1. Analysis and identification of the territorial context: social services and their improvement are a priority for Vratsa Municipality. The material and technical base providing social services on the territory of the municipality is in a relatively good condition.
- 2. Selection of application area: Social and health support and provision of services aimed at the elderly on the territory of the Municipality of Vratsa; persons with permanent disabilities and limited mobility; persons at risk of falling into social isolation (especially in the villages of the Municipality of Vratsa); persons who, for health reasons and/or difficult to access environment, are unable to leave their homes alone.





- **3. Agreement:** The aim of this cooperation is to achieve a union of positions and resources for the implementation of a sustainable and highly effective social policy for the prevention and protection of vulnerability and social exclusion in the territory of the Municipality of Vratsa.
- **4. Future:** Development of a map to define the needs of the population of the Municipality of Vratsa, based on the information collected through a specially developed questionnaire and searching for funding for the Development and management of a web-based Digital Platform in the field of social and health assistance and service provision.







